

PERSON-CENTERED PHILOSOPHY

At Phoenix Resource Center we respect the ability of people to live their own lives, to lead their own development of goals and services, and to make their own safe choices. As such we believe in working with the client to identify and meet their needs. This means formulating with the client their goals for treatment and helping to facilitate change.

Phoenix Resource Center is committed to adhering to the following standards as it pertains to our person-centered philosophy:

1. All sections, parts, and/or departments within the organization are equally valued and represented within the leadership's management of the organization. An organization's quality and success are determined by the total sum of its parts.
2. Input from the organizations' stakeholders (personnel, persons served, referral sources and family of persons served) is valued by leadership and influences strategic and related planning processes.
3. Staff members are encouraged to empower clients to be the focus of change in their case plan. For example, Individualized Family Service Plans show goals written in the client's own words.
4. The Informed Consent provided to each referred family provides a welcome message which includes the statement, "Phoenix Resource Center is dedicated to the preservation of the family unit. We are invested in keeping parents and children together to work out difficulties as long as everyone concerned can remain free from harm or neglect."
5. Client rights, service approach, and case plans are communicated in a manner in which the family can understand.
6. Clients, staff, and stakeholders feel heard, respected, empowered, and welcomed throughout their interactions with Phoenix Resource Center.

