



Phoenix Resource Center, Inc
 P.O. Box 1197
 Carrollton, GA 30117
 Voice: 770) 834-0021
 Fax: 678) 648-5594
 Contact@PhoenixResourceCenter.org

Client Satisfaction Survey

Date: _____ Case Type _____

Phoenix Worker: _____ Case Number: _____

Services Received:				<i>completed by PRC worker. Check all that apply.</i>			
<input type="checkbox"/> Individual Counseling	<input type="checkbox"/> Family Counseling	<input type="checkbox"/> Transportation	<input type="checkbox"/> CCFA				
<input type="checkbox"/> Supervised Visitation	<input type="checkbox"/> Parent Education	<input type="checkbox"/> Early Intervention					
<input type="checkbox"/> Other: _____							

Please help us evaluate our program by answering a few questions about the services you have received. We are interested in your honest opinions. Please circle the appropriate response. Use the space at the bottom of this page for any additional comments or suggestions. Thank you!

- My assigned Phoenix worker listened and considered my input during services.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
-------------------	----------	-----------	-------	----------------
- I felt respected during services.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
-------------------	----------	-----------	-------	----------------
- The tools I learned during services have helped improve my family's life.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
-------------------	----------	-----------	-------	----------------
- This service was a positive experience for my family.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
-------------------	----------	-----------	-------	----------------
- If I needed support again, I would come back to this program.

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
-------------------	----------	-----------	-------	----------------

We would appreciate any additional comments you might like to share on the services provided, the people who provided those services, or the program itself.
